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Advisory

In the context of impending GST, we are in the face of great challenge. The concept of the GST is different; the pattern and procedure for administration of the law is also different. This apart, an area i.e. tax on supply of services in GST is completely new to our officers. To make officers fully knowledgeable about law and GSTN, comprehensive training has been arranged for officers. Books of model GST law and FAQ thereof have been supplied to them.

2. It is now felt that each charge must have its own help desk for hassle-free implementation of GST. The help desk consists of charge officer, one or more assessing officers and ACTOs according to size of the charge. The charge officer will be the nodal officer of the helpdesk. The formation of help desk at micro level is imperative at this juncture so that the charge must prepare itself in catering instantly to the needs of all stake holders. The help desk will provide all sorts of assistance to officers as well as dealers under its jurisdiction to ensure smooth migration of dealers from VAT to GST, availability of provisional certificates and certificates of registration finally within the scheduled time and other follow up actions once GST law is introduced. Officers of help desk will be further trained, if necessary, so that efficient and expeditious delivery of service is ensured.

3. Every charge officer shall take necessary steps for making some space available for keeping files and records in respect of GST. A committee has been constituted for consignment/destruction of old and unnecessary records. Officers at all levels will be starting identifying old records for consignment/destruction. This is urgent for maintaining a healthy working ambiance in office.

4. Additional Commissioner of concerned circle should help charges to form help desks under his control and send details of charge-wise help desk to Sri Malay Ghosh, Sr. JCCT, ISD. Officer who will be affected in forthcoming transfer order need not be included. Addl. Commissioners and Sr. JCCTs of the Circles should frequently hold interactive sessions on GST law and different procedures to prepare officers under their respective circles thorough and knowledgeable about law, keeping in mind-that-our officers have to work in tandem with their counterparts in Central Excise Department.

5. I hope all officers of the Directorate will take up the challenge in right-earnest and make every endeavour for successful implementation of Goods & Services Tax.

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